

## Release Notes for Unified Sur-Gard Receiver Integration v5.0.9.0

---

Document Revision A0

July 2017

This document provides important information about the unified integration software for the Sur-Gard Receiver. Read this document before you install the software.

**Product:** Unified Sur-Gard Receiver Integration Software

- Integration Software : v5.0.9.0
- Release Version: 5.0

**Note:** This version of the driver is compatible only with unified client version 5.0.

### 1. Overview

---

The Sur-Gard Receiver Integration provides seamless integration of the unified victor Application Server with industry-leading receivers from Sur-Gard. You can view all critical security and intrusion events in one station.

### 2. Features

---

The Sur-Gard Receiver Integration offers the following features:

- All intrusion activities are logged in the security journal, allowing both intrusion and security events to be reviewed together in future investigative reporting
- Security Industry Association (SIA) and Contact ID (CID) communication protocol support
- TCP / IP communication
- Alarms from the Receiver
- Create, edit or delete receiver objects
- Create, edit or delete alarm point objects for zones and partitions
- Receiver and alarm point Ribbon buttons
- Time zone synchronization for the receiver
- Activate and deactivate alarm points
- Receiver and alarm point objects under device list and site list
- Add receiver and alarm point objects to *Maps*.
- View Receiver and alarm point annunciations on *Maps*.
- Alarm point import
- Alerts for receiver and alarm point
- Object association for receiver and alarm point
- Reports for receiver and alarm point
- User Role (Default and user defined) for receiver and alarm point
- Activate and deactivate manual actions on alarm points
- Receiver object – Find in Journal, Find on *Map*
- Alarm point object - Find in Journal, Find on *Map*
- Installation on victor remote client
- **Alarm Categories** - Use the **Alarm Categories Editor** to add categories like partitions, zones and panels.

- **Alarm Configuration** - Use the **Alarm Configurations Editor** to configure new alarms and existing alarms.
- **Message Delivery tab in Receiver Editor** - Use the Message Delivery tab to select message delivery and message filtering options.
- Use the **Alarm Point Editor** to select multiple alarms for a single alarm point. Select alarm categories from the **New Category** drop-down.
- Supports localization for Portuguese and Spanish.

### 3. Qualified Hardware and Firmware

---

The victor Sur-Gard Receiver Integration supports the following:

- SG-System I: v 1.14.01.002

### 4. Software Requirements

---

The Sur-Gard Receiver Integration requires the following software:

- victor unified client version v5.0

### 5. Contents of the Installation Package

---

The following table lists the contents of the Sur-Gard Receiver Integration installation package:

File	Description
Sur-Gard_Integration.exe	Installation program for the Sur-Gard Receiver Integration software
8200-1147-36 A0-4.7.1_Surgard_victor_Integration_UM.pdf	Sur-Gard Receiver Integration Guide
8200-1147-1072-A0_v5.0_victor_Surgard_Receiver_Integration_RN.pdf	Release Notes for Unified Sur-Gard Receiver Integration

### 6. Supported Installation Types

---

Following installation types are supported for victor Sur-Gard Receiver Integration:

- Unified Standalone
- victor Standalone
- Unified Enterprise
- victor Enterprise

### 7. Pre-Installation

---

Prerequisites to install Sur-Gard Receiver Integration on the victor Application Server:

1. You must have appropriate Windows permissions.
2. You must be a member of the local Administrators group or have equivalent privileges.
3. You must install the victor Application Server with the following options:
  - victor Application Server
  - Sur-Gard

Prerequisites to install Sur-Gard Receiver Integration on the clients:

1. You must have appropriate Windows permissions.
2. You must be a member of the local Administrators group or have equivalent privileges.
3. You must install Administration Workstation, Monitoring Station and victor client.

## 8. Installation

---

Follow the steps to install the Sur-Gard Receiver Integration on the server and remote clients:

**Note:** You must install the Sur-Gard Receiver Integration in the same folder as unified victor/ C-CURE 9000.

1. Open the **Sur-Gard.exe** file.
2. The Install Wizard begins. The Sur-Gard Receiver Integration **Welcome** screen appears.
3. Click **Next** and follow the Install Wizard prompts.
4. On the License Agreement, select **I accept the terms in the license agreement** and then click **Next**.
5. Click **Finish** to complete the installation.

**Note:** You cannot install the Sur-Gard Receiver Integration server components on Unified MAS environment.

## 9. Post-Installation

---

Follow the steps after installation:

1. Launch the **Server Configuration Application**:
  - a. On the taskbar, click the **Start** button and then click **All Programs**.
  - b. Click **Tyco**, right-click the **Server Configuration** and then click **Run as Administrator**. The **Server Configuration Application** page opens.
2. Start the **Sur-Gard Services**:
  - a. On the **Server Configuration Application** page, click the **Services** tab.
  - b. Ensure that both Crossfire Framework Service and Crossfire Server Component Framework Service are running.
  - c. In the **Extension Services** area, locate the **Sur-Gard Driver Service**. Select the **Enabled** check box and then click the **Start** button. The status of the Sur-Gard Driver Service changes to **Running**.
3. Launch the victor client:
  - a. On the taskbar, click the **Start** button and then click **All Programs**.
  - b. Click **victor**.

## 10. Upgrading the Sur-Gard Integration

---

### Caution:

If you have made any changes in the configuration file - `Surgard Receiver Driver Service.exe`, ensure that you back up the file before upgrading. The configuration file is located at `Tyco\CrossFire\ServerComponents`.

Follow the steps to upgrade the Sur-Gard Integration:

- Upgrade victor v4.9 to v5.0, and then install the Sur-Gard Integration.
- Upgrade victor v4.9.1 to v5.0, and then install the Sur-Gard Integration.

## 11. Scalability

---

The driver supports:

- 2 receivers per server

## 12. Language Support

---

- English (US)
- French
- German
- Portuguese
- Spanish

## 13. Compatibility Matrix

---

<b>victor</b>	<b>5.0</b>
Partner	Surgard
Partner Product	Surgard System SG1 Supported Alarm Formats – SIA, CIA
Partner Product version	1.14.01.002
Integration driver version	5.0.9.0
victor License option	ADVC-SURGARD
Enterprise certified	Yes
Redundancy certified	Yes (everRun MX)
Supported Server OS	All OS supported by victor server
Supported Client OS	All OS supported by victor Client
Supported SQL	All OS supported by victor server

## 14. Known Issues and Limitations

---

For information about known issues and limitations, see the victor \_Sur-Gard\_Receiver\_Integration\_KnownLimitationsGuide-8200-1147-1073\_A0

## 15. Defects Fixed

---

None

## 16. End of Release Notes

---

The trademarks, logos, and service marks displayed on this document are registered in the United States [or other countries]. Any misuse of the trademarks is strictly prohibited and Tyco Security Products will aggressively enforce its intellectual property rights to the fullest extent of the law, including pursuit of criminal prosecution wherever necessary. All trademarks not owned by Tyco Security Products are the property of their respective owners, and are used with permission or allowed under applicable laws.

Product offerings and specifications are subject to change without notice. Actual products may vary from photos. Not all products include all features. Availability varies by region; contact your sales representative.

© 2017 Tyco Security Products.  
All rights reserved.